

**Joel Galvagni**

# Professional Profile

Joel joined HP in April 2012 as Senior Solutions Architect where he works as Technical Consultant in the HP Software Professional Services Group. His role consists of helping our clients to deploy, customize, and maintain HP’s Application Lifecycle Management in accordance with industry best practices.

Before joining HP Joel worked as a Senior Consultant at a small firm specializing in servicing and deploying HP software. He also worked as a QTP automation engineer providing as needed expertise in on the spot automation projects while leveraging his experience in order to help clients design automation strategies that would work within their established processes.

# Experience

Organization: HPESW BTO Professional Services

2012 – Present

Role: Senior Solutions Architect

Activities:

* Designed and implemented QC 9, QC 10, ALM 11, 11.52, 12,
  + 12.5x migration and upgrade plans and processes for large and small organizations
* Over 15 years of experience with TD/QC/ALM/UFT
  + administration, use, and customization
* Install and configure QC/PC/ALM 11/ALM 11.5/ALM 12
* Design and implement ALM (All versions) best practices customized to client needs
* Conduct basic and advanced training in QC/ALM/QTP/UFT (multiple versions)
* Design and implement COE ALM environments and practices
* Mentor/guide client as plan is implemented
* Consultation and issue resolution
* Participate in Pre-Sales calls, and proof of concepts

Skills:

Quality Center/ALM Implementation, Client Relations, Process Design and Implementation, Project Management, System Architecture/Infrastructure Design and Implementation, ALM/ALI 3rd party Integrations

Company: Genilogix

2010-2012

Role: Senior Consultant

Activities:

* Participate in and lead pre-sales calls, and proof of concepts.
* Administration of HP/Mercury product training - conducted training of both QC and QTP.
* Installation and configuration of QC/ALM (multiple versions).
* QC/ALM Report configuration (multiple versions).
* QTP/FT Automation development (multiple versions).
* Development of QTP implementation strategies and procedures
* Design and review of overall testing strategies

Skills:

Project Management, Client Relations, Process Design and

Implementation, Quality Center/ALM Implementation, QTP

Company: Keene Consultant (TIAA-Cref)

2009

Role: Sr. Technical Consultant

Activities:

* Provide the technical expertise to integrate HP Quality Center with Borland’s CalliberRM Requirements Management tool
* Code all components necessary to enable seamless data transfer/transformation between the two tools
* Provide requirements publication process to allow the integration to function smoothly within the established SDLC

Skills:

Project Management, Client Relations, Process Design and Implementation, Quality Center Implementation and Integration, Caliber RM

Company: The Lash Group

2008-2009

Role: Automation Team Lead

Activities:

* Lead the design, development and implementation of software automation effort using QTP for functional, regression, and limited performance testing
* Lead the design, development, implementation, and administration of Quality Center 9.2
* Integrated Quality Center with Microsoft Visual Studio 2008, Team Foundation Server, to allow real time defect synchronization
* Partnered with Quality Control analysts and other IT members to identify automation opportunities
* Managed activities of Automation Engineers
* Designed and implemented test automation procedures
* Designed and executed QTP automation scripts
* Collaborated with project development team to assess and document issues found during testing
* Served as mentor and guide for team

Skills:

Project Management, Client Relations, Process Design and Implementation, Quality Center/ALM Implementation, QTP

Company: Keene Consultant (TIAA-Cref)

2007-2008

Role: Process and Technology Engineer

Activities:

* Conducted audit of existing testing practice, build and release processes at client site
* Designed, installed, and documented client specific Quality Center implementation to support a unified workflow structure compatible with the business needs of the client
* Built a robust, well defined, measurable, and repeatable testing process structure within Quality Center to enable repeatability and visibility into all aspects of the testing portion of the SDLC
* Installed infrastructure to enable high availability, and disaster recovery for testing systems
* Integrated Quality Center with the Active Directory to enable seamless access for end users
* Designed built and presented end user training for testing, development, project management, and business analysts teams
* Designed, built and presented reports and report training for management

Skills:

Project Management, Client Relations, Process Design and Implementation, Quality Center/ALM Implementation, QTP

Company: HSBC North America

2005-2007

Role: Quality Assurance Coordinator

Activities:

* Coordinated all testing efforts, from planning through execution, U.A.T., and production implementation for projects as assigned
* Provided resource availability estimates in order to accommodate project timelines
* Validated that functional and design specifications were up to standards and provided reasonable and testable solutions
* Facilitated onshore/offshore communications and testing efforts to verify all code was covered appropriately
* Reported test case acquisition/execution progress to project management group
* Facilitated defect resolution process – assured appropriate resources were assigned, and that defects were resolved, deployed, and closed in a timely manner
* Oversaw the implementation process to assure all project components were included in implementation plan and that code was verified in production
* Mercury Quality Center Administration: Built and maintained QC instance to accommodate all Consumer Lending entities
* Identified, designed, and implemented software automation effort using QTP for functional and regression testing
* Identified and designed QTP scripts for data entry/test bed creation

Company: Bank of America

2003-2009

Role: Senior Business Systems Analyst

Activities:

* Developed a comprehensive regression-testing approach/methodology
* Managed regression-testing cycle in order to ensure quality code coverage in a tight time frame
* Developed a successful QTP automation approach to leverage off- shore testing resources
* Trained team in use of latest tools and methodology- best practices
* Developed testing approach for new initiatives as assigned
* Analyzed new requirements to ensure that the system were not negatively impacted by planned enhancements
* Designed and execute tests in order to ensure quality of code
* Reported defects as uncovered and ensured their successful progress through defect life-cycle
* Planed monitored and controlled projects using appropriate tools and techniques to ensure efficient and effective utilization of resources in order to accomplish the objectives of the project according to specification, on time, and within budget
* Fostered collaboration between team members and business partners
* Utilized available technology, tools, and resources to access, analyze and distribute information
* Subject Matter Expert for Product and Policy guide/Mortgage Business rules
* Recipient of advanced certification in Quick Test Pro automated testing tool
* Utilized expertise in Mercury Test Director manual scripting tool for test case creation
* Leveraged general Microsoft Office Suite expertise to facilitate communication and enhanced productivity

# Education

Studies:

* BA Coastal Carolina University – History

Completed Trainings/Certifications:

* HP ALM Accredited Systems Engineer
* HP Quick Test Professional Accredited Systems Engineer
* Public Trust – US Census Bureau 11/2014